



NEWS DECEMBER 2023

LAUNDRY, WET/DRY CLEANING & TEXTILE SPECIALISTS

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New year, new service offered to **SAVE YOU MONEY, TIME AND HASSLE PERSONALLY.** Not for the business but you personally!

How often have you wished to have your items cleaned without the hassle of navigating a bustling town centre with costly parking, especially on a rainy day? What we're introducing in 2024 is a personalised laundry and dry cleaning service for YOU. Our dedicated drivers will collect yours/your staff's items directly from the workplace, process the order through our efficient shop till systems, and deliver the cleaned items back to you the following week. You can conveniently settle the payment directly with CTS over the phone or through BACS. Look out for more details on this service, which will be shared in the upcoming new year.



Deck the halls with bright white laundry Are you dreaming of white bed sheets?

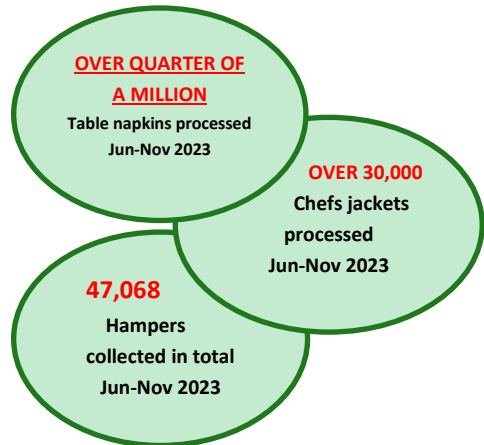
Embrace the new and bid farewell to the old..... During the quieter times at the beginning of each year, we find that customers take the opportunity to evaluate the quality of the stock presented to their valued customers, considering how their bedding, towelling and table linen reflect on their professional reputation. To enhance this opportunity, we are extending our special offer, **25% OFF** laundering of new textiles, acquired through CTS. Seize this chance in the coming weeks to discard any outdated linens and introduce a fresh, vibrant collection that makes a lasting impression on your business.



If you find yourself in need of assistance with the disposal of your old textiles, feel free to reach out to Sally in Sales. She will guide you through the options we provide, offering quotes and advice on your new bedding, towelling, table linens, and staff uniforms. Additionally, don't overlook our embroidery service, adding those memorable finishing touches that will have your customers sharing their positive experiences with friends.

SHORT TERM RENTAL STOCK FOR 2024 ALREADY BEING ALLOCATED - NEVER TOO EARLY TO BOOK

Reservations for additional rental stock during the bustling Easter and summer seasons in 2024 are quickly filling up. While it might seem a bit early to plan for those dates, securing your short-term rental stock now allows us to offer special terms tailored to your needs. Booking in advance not only ensures that the desired stock is reserved exclusively for you but also provides peace of mind by eliminating the possibility of last-minute bookings and any potential additional charges. We're flexible and can adjust the figures to accommodate your requirements, offering a seamless and worry-free experience for your upcoming events.



Post busy summer customer visits are well under way! We're actively reaching out to our customers as swiftly as possible, understanding that this process will require some time. We've already engaged with numerous customers and are thrilled to receive candid feedback. The points raised are invaluable for us to incorporate into our future improvements. We're particularly heartened by the overwhelming **positive responses** regarding the overall service provided by CTS during the summer months. This positive feedback is a source of pride for us, and we look forward to sharing it with our team.

If you would like us to visit you before we contact you, please feel free to send me an email, and we'll prioritise your visit. Thank you for your patience and support.



Keep an eye out for our very own CTS Santas in their 4 wheeled sleighs delivering a little gift or two for you in the next couple of weeks and if they don't, pop me an email and ill be sure to make sure you get yours!