



NEWS JULY 2023



LAUNDRY, WET/DRY CLEANING & TEXTILE SPECIALISTS

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New CTS website coming soon

We are currently in the process of developing our website to enhance user experience, providing a seamless navigation and enabling quicker access to the desired information. We value your input and would greatly appreciate your suggestions regarding the desired features and functions that could further improve your convenience while using our website.



Please feel free to share your preferences and any ideas that would enhance your overall experience.

Laundry fun facts

- ◇ We have processed a staggering **35,343** table napkins and **6952** tea towels in the **22 working days** of **June alone** this year 2023
- ◇ How many sheets do you think we've collected, washed, ironed, folded, packed and delivered for the first 6 months of this year so far...**51,859** flat and **14,215** fitted.....an astounding **66,074 IN TOTAL!!!**
- ◇ With a remarkable accomplishment of processing over **1 MILLION** pieces this year alone so far, we take immense pride in our dedicated staff and the crucial role they play in ensuring customer satisfaction. Our team's commitment and hard work have been instrumental in meeting the needs of our valued customers, and we deeply appreciate their efforts.

Not just a laundry!

Do you know that we provide the following services and more—see the attached **Summary of Services** sheet:

- ⇒ **Textile purchases**—Everything from napkins to bed sheets to polo tops, we've got it covered
- ⇒ **Embroidery**
- ⇒ **Chefs wear contracts**
- ⇒ **Table linen contracts**—short term and long term
- ⇒ **Dry/wet cleaning service**—clothing, soft furnishings and much more

Busy summer— help us to help you

At CTS, we acknowledge the significance of timeliness and the crucial role it plays in providing a reliable laundry service. We assure you that we are committed to upholding our promises and will not disappoint or let you down. As our valued customers, we understand that your schedules are packed, and we kindly request your patience regarding delivery timings. While we will be delivering on the designated days as requested, we are unable to provide specific timeframes due to the comprehensive planning involved in our drivers' routes. Our meticulous planning takes into consideration various factors such as parking restrictions, one-way traffic directions, and customer locations, ensuring the most logical and efficient route for our drivers.

We kindly request that you distribute the attached document titled "Hints and Tips" among your staff. This comprehensive guide contains essential information aimed at facilitating a seamless and hassle-free laundry service for you, our customers. By familiarising themselves with the contents of this document, your staff will be equipped with valuable insights and guidelines to ensure the smooth operation of our laundry service.



CTS have a new van which has been chosen carefully for its environmental benefits - **WE DO WANT TO GO ELECTRIC ONCE THERE IS A VAN OF A SIMILAR SIZE AVAILABLE ON THE MARKET THAT WILL CARRY THE LOADS/WEIGHTS THAT WE NEED IT TO**

MAN TGE became even more climate-friendly From 1 January 2022, vans of class N1, i.e. up to 3.5 tonnes permissible total weight, must be equipped with engines of the Euro 6d emission level. MAN Truck & Bus already meets this standard with its TGE vans – and thanks to the new engine control unit and revised AdBlue® injection, it saves around ten percent CO₂ with every kilometer. The Euro 6d engines have a newly developed exhaust gas cleaning near the engine, a new engine control system, an enlarged AdBlue® container with a capacity of 30 liters and a new exhaust system. The Euro 6d engines for the MAN TGE are now installed as standard. **If you see our drivers, give them a wave**