

SUTSTAINIBILITY—WHAT IS CTS DOING TO HELP FUTURE GENERATIONS?...

"At CTS we are committed to sustainability and reducing our impact on the environment. We strive to conserve resources by using energy efficient machines, minimising waste and effectively managing operational working hours/closely monitoring transport routes in turn optimising reduced costs, energy and fuel. This is further

broken down below in the steps that we have, and are taking toward this aim. Our most recent change is, after much research and testing, putting our trust into a new chemical and auto-dosing supplier, which we are confident will take us to the next level and explained further in the attached details provided by WSI. Through these steps detailed below, we aim to promote a cleaner, healthier planet for current and future generations."

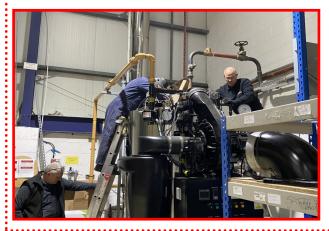


A STAGGERING **£100,000** INVESTMENT IN EQUIPMENT THIS YEAR ALONE SO FAR IN OUR COMMITMENT TO A BETTER ENVIRONMENT, A COMITMENT TO **YOU** OUR CUSTOMERS



CTS measures towards Sustainability so far and this is just the start:

- 1. We have been a members of, and work to the Climate control Agreement since 2009
- 2. We abide by the Solvent Emissions Directive and have an operating licence governed by the Oxfordshire County Council
- 3. Every day we are looking at reducing/eliminating the single use plastic and still have improvements that we will be putting in place over the next 6 months through various internal and supplier procedural changes
- 4. All customer collections and deliveries are carefully planned to reduce wasted journeys/emissions thus supporting the Oxfordshire county council's phased zero emission project. We are also eager to purchase electric vehicles as soon as the market is there to provide the size of van that we need to service in and around Oxford and that carry the load required
- 5. Removal of less efficient equipment is ongoing
- 6. Big investments this year in new energy efficient equipment, a new boiler and 2 new tumble dryers so far
- 7. Installation of wash chemicals enabling to reduce wash temperatures and water usage. See attached information from WSI
- 8. Purchasing of wash chemicals in bulk ensuring that all containers are now returned for reuse by the chemical provider
- 9. Steam and condensate system in place to reduce lost energy
- 10. Production carefully planned to reduce operating hours





Working in partnership with CTS

We are excited to have already started a new partnership with WSI, who are as passionate about their green credentials as we are at CTS. Attached to this newsletter is just some of the information that has given us the confidence to partnership with them and which we are confident that you will all see the benefits from.

Lets us know if you see any change for the better.....or worse when it comes to the wash quality of the laundry that you receive back from us over the next few months. **Your feedback is key to a service that CTS can be proud of ...**

