



## **Summary of CTS services**

### ***Laundry***

Commercial services - own goods or rental. From 1 week to 3 years

Domestic services - via our retail outlet in Witney

Specialist processing – for those special items

### ***Garment rental***

Chefswear, workwear and corporate clothing - personalised and embroidered if required

Heat seal labelling for permanent identification marking

### ***Dry/Wet cleaning***

Commercial services - from uniform to soft furnishing, we can clean it for you

Domestic services - via our retail outlet in Witney

Specialist processing – for those special items

### ***Specialist cleaning***

Rug, tent, gazebo, marquee and garden furniture cleaning

### ***Repairs & alterations***

We work with a local company to repair and/or alter any clothing or soft furnishings

### ***Textile purchases***

WASH PROCESSING DISCOUNT FOR PURCHASES MADE IN OUR QUIETER MONTHS

No obligation quotes for bedlinen, towels, table linen, duvets, pillows and uniform

Guaranteed best value & fit for purpose

All major suppliers' products available – Mitres, Denny's, Ralawise etc - cheaper than you can buy direct!

Embroidery on your uniform to give your staffs appearance that professional touch

Dust control mats – Personalised with your organisation's corporate logo

### ***Curtain Finishing Service***

Heavy interlined curtains, blackout drapes, swags and tails cleaning

48 Hr express service if required at certain times of the year

No shrinkage – Guaranteed

SHRINKAGE RECOVERY PROCESS available

### ***Flexibility and fast emergency service***

Because we are local and in your area several times a week, we can be flexible when needed.

We will always do our best to help you in an emergency and can usually provide same day hired stock if required.

### ***Free technical textile advice***

### ***Fully checked enhanced DBS drivers & sales force***

### ***Service standards***

Proven track records since 2001. Weekly contact with service users (in different departments) to resolve any issues in a timely manner.

### ***Out of hours contacts 24/7***

Managers' mobile telephone number given to customers for use for any service issues.

### ***Investment in staff***

NVQ, AAT, Health & Safety training and much more encouraged to all staff

